

Addressing Learner Unprofessional Behavior

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Conflict of Interest

Financial Declaration:
Receive funding from NOSM as
Medical Director of Faculty
Development.



Learning Objectives

- Discuss the contextual nature of professionalism.
- Demonstrate professionalism by role modeling and purposeful preceptoring.
- Apply effective strategies when responding to learner unprofessional behavior.



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Dyad Exercise





What aspect of learner unprofessional behavior do you find most challenging?

What are some of your emotional responses to learner unprofessional behavior?



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What aspects of learner unprofessional behavior are challenging?





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Teaching Case





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Dyad Case Discussion





How is Richard's behavior unprofessional?

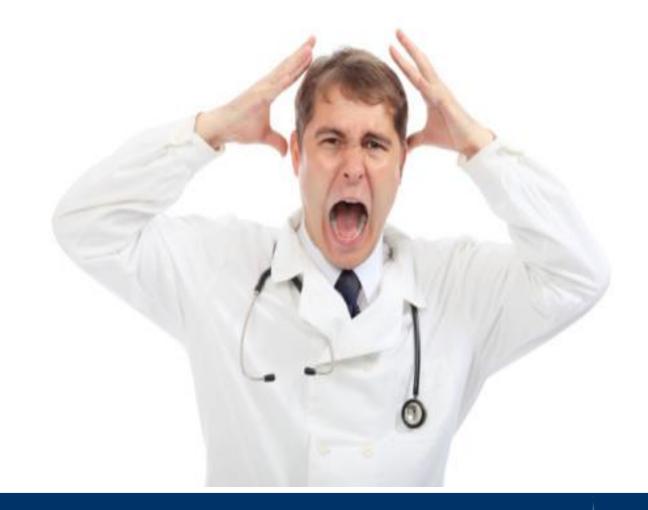
What strategies would you use in discussing your concerns with Richard?

How would you respond to Richard's concern that his day starts earlier than other learners?



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Internal Reaction





Preceptor silence and avoidance

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Important Questions





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Professionalism





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Clinical Context





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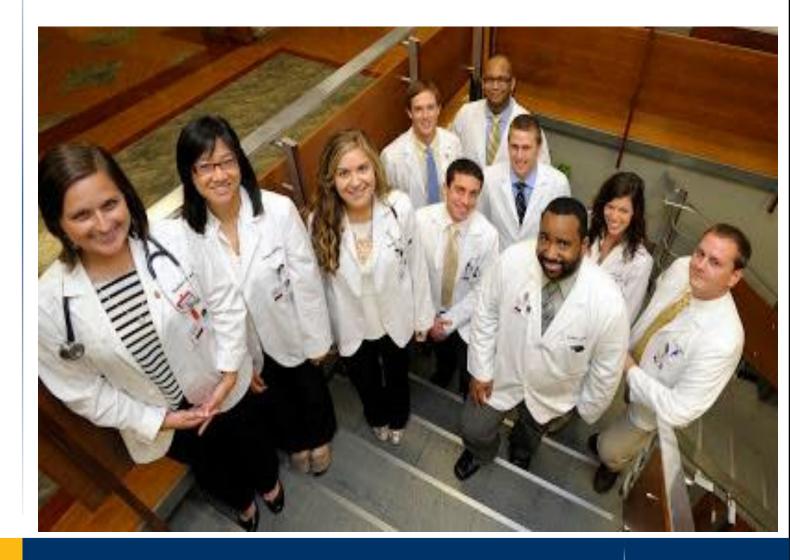
Development of Professionalism





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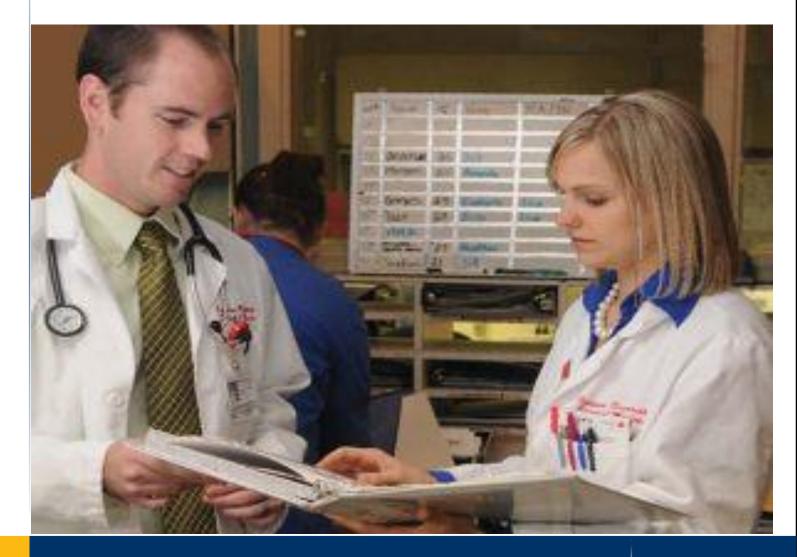
Lapses in professional behavior





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Collegial Conversation





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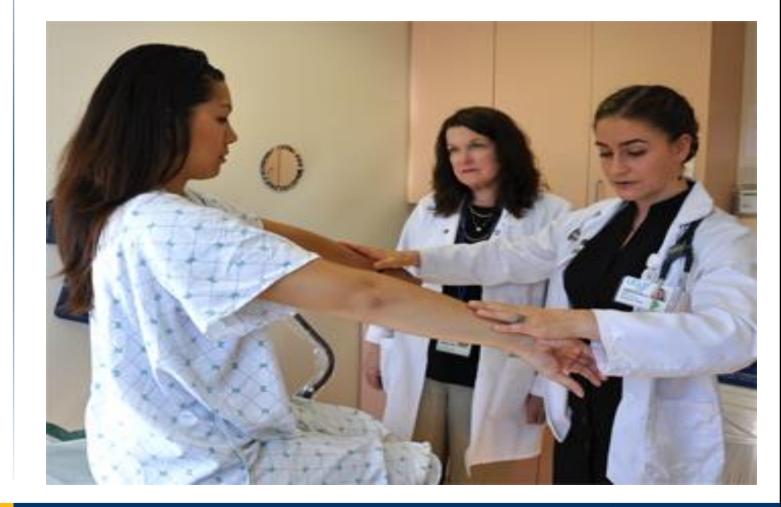
Impact On Others





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Follow-up clinical opportunities





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Documentation of Lapse





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Teaching Case





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Table Case Discussion





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How is Janice's behavior unprofessional?





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Teaching Case





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Table Case Discussion





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How is George's behavior unprofessional?





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Online Professionalism





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Literature Findings





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Resources

Practice Based Small Group-Education

Faculty Development

Teaching tips for busy health care practitioners







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Resources



PROFESSIONALISM





Lapses are invitation for collegial conversation

Understanding learner's clinical context is essential



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Questions or Comments





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Thank-you for Your Commitment to Teaching





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